AVAYA

The Power of We™

Avaya 1600 Series IP Deskphones

The Avaya 1600 Series IP Deskphones are a value-priced family of deskphones designed to meet basic communication needs in a low-cost package with the quality and reliability you expect from Avaya. The 1600 Series IP Deskphones are designed for the same user profiles as the top-of-the-line 9600 Series IP Deskphones, thus offering a feature-set and price-point alternative. By providing a range of endpoints covering the differing needs of users at all price points, Avaya makes it possible for companies to equip their workforce with deskphones that look great, sound better, enhance productivity, and turn communications into a competitive advantage. With similar industrial design and administration, the 1600 Series and 9600 Series may be deployed in mixed environments or on their own.

- IP Deskphones for the value-oriented customer.
- Straightforward, familiar access to the most common telephony features.
- Cost effective, competitive price point.
- The quality and reliability you expect from Avaya.

For businesses seeking an easy, cost-effective transition to IP Deskphones, Avaya presents the 1600 Series IP Deskphones. With **features and capabilities** generally not found in competitively-priced models, these phones offer an attractive upgrade from older systems or an addition to your existing Avaya phone solution portfolio.

1600 Series IP Deskphones combine traditional telephone features such as dual LED indicators and fixed feature buttons (e.g., conference, transfer, hold) with contemporary innovations such as softkeys, navigation wheel and a context-sensitive user interface (in select models).

Also standard on the 1600 series: 2-way speakerphones, backlit displays and multi-line capabilities. These stylish deskphones are **a smart addition to any retail store, branch or corporate office.**

A Familiar, Functional Interface

The 1600 Series IP Deskphones combine the best of past and present. Fixed keys – familiar to any phone user – provide easy access to the most common features. Meanwhile, flexible softkeys provide contextual guidance and prompts for ease of use and efficiency.

1603-I IP Deskphone
1603SW-I IP Deskphone

1608-I IP Deskphone

1616-I IP Deskphone

Clear Sound, Clean Looks

The 1600 Series IP Deskphones offer clear, clean audio that will more than satisfy the most discerning users. All models come with an integrated 2-way speakerphone. The phone's streamlined industrial design reflects its function as a true business-class communications device.

Built-in Investment Protection

The 1600 Series IP Deskphones have been engineered to adapt to your company's growing needs. The external Gigabit Ethernet adaptor allows you to attach a PC that can function with a high-speed connection to applications on your network, while the 32-button expansion module for the 1616-I can be custom-programmed to fulfill a wide range of specific user needs.

Top Value for Your Communications Dollar

You expect top quality and reliability from Avaya and the 1600 Series IP Deskphones deliver by giving you a solidly built phone that can outlast competitors' low-cost phones – stretching your investment and lowering total cost of ownership. It's a cost-effective solution that delivers significant competitive advantages at its price point.

Protect Your Investments with SIP

SIP support on the 1603SW-I IP Deskphone extends your investments even further with enhanced manageability, serviceability, and integration with Avaya Aura™ Session Manager 6.0, Avaya Aura™ Communication Manager 6.0 and Avaya Midsize Business Template 5.2.1.

For Walkup users and Everyday users: the 1603-I and 1603SW-I IP Deskphones. The Avaya 1603-I and 1603SW-I IP Deskphones are designed for the Walkup user and the Everyday user. They're ideal for locations such as common areas in offices, stockrooms, lobbies, or drop-in desks. Visitors – including customers – are examples of Walkup users who need a phone with a simple, familiar interface. It's also perfect for the Everyday phone users for whom a phone is not the one critical piece of their communication needs. For Avaya IP Softphone users on Communication Manager and Phone Manager application users on IP Office, this is the perfect desktop companion.

1603-I and 1603SW-I highlights:

- Supports 3 administrable feature buttons.
- Each button includes dual LED's (red, green) providing explicit status for the user.

- Includes fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute.
- 2-way speakerphone.
- 2 lines by 16 character display, backlit for easier viewing in all lighting conditions.
- Secondary Ethernet 10/100 port for a collocated laptop or PC available on the 1603SW-I.
- SIP Support on the 1603SW-I provides a low cost basic SIP phone option and integration with the Avaya Aura™ environment.

For Everyday users: the 1608-I. Everyday users typically rely on several forms of communication including voice and email – and while they require a quality telephone, their telephone use is relatively light or straight-forward in nature. Cubicle workers and sales staff within a retail store are examples of Everyday users for whom the 1608 delivers a productivity-enhancing telephone.

1608-I highlights:

- Supports 8 administrable feature buttons.
- Each button includes dual LED's (red, green) providing explicit status for the user.
- Includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute.
- Includes high quality, 2-way speakerphone.
- Supports a broad portfolio of Avaya wired and wireless headsets through its integrated headset jack.
- 100 number capacity contacts and call log applications that can enhance productivity and personalization.
- Context sensitive user interface along with 3 softkeys and a 4-way navigation cluster – ideal for scrolling through the local contacts list or call logs.
- The 3 line by 24 character display is backlit for easier viewing in all lighting conditions.

For Navigators: the 1616-I. The Avaya 1616-I IP Deskphone is designed for the Navigator type user. Receptionists, assistants, and managers are examples of Navigator users – people who answer incoming calls, transfer customers to different departments or extensions, and monitor several line appearances throughout atypical day. For the Navigator user, the 1616-I provides the most 1-touch line/feature/speed-dial buttons without the need to scroll through on-screen lists.

1616-I highlights:

- The Avaya 1616-I IP Deskphone supports 16 administrable feature buttons on the phone itself – and a 32-button expansion model provides access to a total of 48 feature keys or speed dial buttons.
- Each of the buttons features a dual LED (red, green) providing explicit status for the user.

- For a familiar look and feel, the 1616-I includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold and mute.
- In addition, the 1616-I includes a high quality 2-way speakerphone, and supports a broad portfolio of Avaya wired and wireless headsets through its integrated headset jack.
- Context sensitive user interface along with 3 softkeys and a 4-way navigation cluster – ideal for scrolling through the local contacts list or call logs.
- The viewing angle of the display on the 1616-I is adjustable and measures 4 lines by 24 characters.
- Additional caller related information is displayed with active appearances for easier call handling.
- The display is backlit for easier viewing in all lighting conditions.

Learn More

With more than 100 years as a leader in communications, Avaya can help your company maximize productivity with the communications solutions specific to the needs of your workforce.

To learn more about the Avaya 1600 Series IP Deskphones, contact your Avaya Account Manager, Authorized Partner or visit **avaya.com** for white papers, case studies and other information showcasing Avaya solutions in action.

1616-I IP Deskphone

The 1616 IP Deskphone is available in a global model. English language text on the faceplate has been removed. Contact your Avaya Account Manager or Avaya authorized partner for details.

About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, networking and related services to companies of all sizes around the world. For more information please visit **www.avaya.com.**

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